

## Website Privacy Policy

This privacy policy sets out how One Hope Canada (Kenosee Lake Bible Camp) uses and protects any information that you have given to us when you use our website ([www.kenoseelakebiblecamp.ca](http://www.kenoseelakebiblecamp.ca)).

***One Hope Canada (KLBC) is committed to ensuring that your privacy is protected.***

Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

One Hope Canada (KLBC) may change this policy from time to time by updating this page. You can check this page any time to ensure that you are aware of our most recent policy.

### **We may collect the following information:**

1. Name and contact information, including email address, when you choose to contact us through our website.
2. Application information when you apply as a camper or summer missionary via RegPack (view RegPacks Privacy policy here - <https://www.regpacks.com/privacy-policy/>).
3. Reference information via our reference form at <http://onehopecanadareferences.ca>

### **Record of consents and processing activities**

We store and track any consent given by you on this website when you contact us with a question or to be added to our mailing list, etc.

We keep a record of processing activities entitled to the owner of this website in order to be compliant with the EU GDPR article (EU) 2016/679.

### **What we do with the information we gather**

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- For internal record keeping
- To improve our products and services
- To send out occasional emails about ministry news or other information which we think you may find interesting
- To contact you by email, phone or mail

### **Security**

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

### **How we use cookies and essential cookies**

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes, and dislikes by gathering and remembering information about your preferences.

You may choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may stop our website from functioning correctly.

### **3rd Party Cookies**

#### Google Analytics

This cookie allows us to see information on user website activities including, but not limited to page views, source and time spent on the website. The information is depersonalized and is displayed as numbers, meaning it cannot be tracked back to individuals. This will help to protect your privacy. Using Google Analytics we can see what content is popular on our website, and strive to give you more of the things you enjoy reading and watching.

#### Google Adwords

Using Google Adwords code we are able to see which pages helped lead to an action taken by a visitor (conversion). This allows us to make better use of our paid search budget.

### **Links to other websites**

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

### **Controlling your personal information**

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

If you believe that any information we are holding on you is incorrect or you prefer to have your information deleted you can contact us.